



OUR MISSION:

Crossroads of Pella is community supported, and a first call source of help and encouragement for area residents.



A MESSAGE FROM THE DIRECTOR, JIM HIBMA:

Longevity has its place. 2018 marks my 27th year at Crossroads. To my surprise, last month a man came to Crossroads that I had not seen for over 20 years. As a newly married couple he and his wife came for help during a rough time. He said that they had a good 20 years together after counseling, but recently she died of cancer. The grieving has been hard. He felt good enough about Crossroads to return again for help. This says a lot about Crossroads' services! Thank you to all those who have continued to support Crossroads over the years! You are appreciated.

UPCOMING EVENTS:

2018

- October 15: Medicare Part D Appointments Begin
- November 1: Marion County Toys for Tots Registration Begins
- November 1 - 30: New & Gently Used Winter Coat Drive
- November 1 - December 5: Christmas Adopt a Family Registration

2019

- May 1: Free Kids Classic; 6pm / Klompen Classic 5K; 7pm
- May 21: Welcome to Medicare Seminar; 5:30pm
- September 24: Welcome to Medicare Seminar; 5:30pm

THROUGHOUT THE YEAR, CROSSROADS WAS ABLE TO HELP 14,104 PEOPLE!

550 received Christmas gifts	1,121 people received FREE counseling	30 children asked for school supplies	322 coats were given
---------------------------------	------------------------------------------	------------------------------------------	-------------------------

OTHER FUN FACTS:

91 girls were given dresses for Father/Daughter dance	1,332 walk-ins 3,302 calls for information	420 clients saved \$186,486 with SHIP Medicare help	64 were given financial assistance
----------------------------------------------------------	--------------------------------------------------	--------------------------------------------------------	---------------------------------------

A GLIMPSE INTO OUR PROGRAMS & THE SUPPORT THEY PROVIDE TO OUR COMMUNITY:



**SHIP COUNSELORS:
KEITH, NANCY, BOB & BARB**

SHIP has been going strong at Crossroads for 28 years. Keith Van Hemert, Nancy Moreland, Bob Maurer and Barb Braafhart volunteer their time to help Medicare participants! Whether you have been on Medicare for some time or are new, we are here to help. **October 15 kicks off the open enrollment period** for those that currently have a Part D plan. Please don't assume your current plan is the best one. Even though your prescriptions may not have changed, your current Part D plan may have. For example, one of our very own SHIP counselor's mother had been on the same prescriptions and same Part D plan for years but suddenly her premium was going to go up from \$1,200 - \$3,600. Her SHIP counselor saved her a lot of money! **Call Crossroads now for your appointment at 641-628-1212.**



**PREVENTION EDUCATION:
PAM BETTGER**

For the past 16 years Pam has taught local children about self-protection and having a personal safety plan. This past year, 268 presentations were made to 4,485 adults and children in local communities. Here are verbatim from school leadership:

"We believe strongly in your prevention programming."

"This one program resonates with children forever."

"You have always done such a good job with kids and helped them learn skills to keep them safe."

"As you know it is a valuable program and you and Happy Bear became rock stars to our students!"

We at Crossroads share their enthusiasm and will do everything we can to provide these services.



AFTER SCHOOL KIDS KLUB: AMY WHITTEN

The After School Kids Klub has provided safe, affordable child care for the past 18 years. Summer was successful, averaging 70 students per day. Students enjoyed field trips to Blank Park Zoo, Skyzone, Science Center, and of course the pool, along with many more. A new field trip this summer was to Meals from the Heartland, where students made 600 prepackaged meals for those less fortunate. The ASKK program is now in full swing with an average of 55 students after school. Every day they enjoy a nutritious snack, homework help, indoor and outdoor activities, as well as time to relax and play with friends.

CHRISTMAS HELP IS AVAILABLE NOW! NOVEMBER 1 - DECEMBER 5

Sometimes life is a struggle. Let us help you enjoy this Christmas by providing gifts and food for your family. If you live in the Pella School District, please stop by the Crossroads Office to sign up. (3rd floor of the Pella Community Center). If you would like an opportunity to give to an individual, couple or family this holidays season, please call 641-628-1212.

ENGLISH LANGUAGE CLASS

Crossroads has been offering English Language Classes for 11 years. Though the class size and composition has varied, there has never been a dull moment. With teacher Kim, there have been potlucks, Pella scavenger hunts, guest speakers and visits to the library and police station. This past year was interesting with the addition of 9 immigrants from Russia, China, Korea and Mexico. **During the past 5 years ELL has served 37 students from 9 countries.**



5 BOROUGH BAGELS GIVES BACK

Last winter we were surprised to receive a call from the owners of 5 Borough Bagels in Des Moines. Because Crossroads had given to one of the owners as a child, they had a desire to give back to the Adopt a Family for Christmas program. On December 3rd from 8am-2pm, **5 Borough Bagels donated 100% of their sales to Crossroads of Pella.** Crossroads was touched with their generosity! We stopped by to support them, and their breakfast bagel (authentic New York Style) and Dutch Letter Latte were wonderful. Don't hesitate to visit them at 13435 University Ave, Suite 300 in Clive.



DONATE

Please know that the donation you give goes to help local individuals and families in the Pella Community. It's people like **YOU** who make a difference in the lives of those in need.

OPTION 1:

Debit/Credit Card/PayPal
www.crossroadspella.org

OPTION 2:

Donate by texting **GIVE** to 712.227.5727

OPTION 3:

Make checks payable to Crossroads of Pella
712 Union Street, Suite 301
Pella, IA 50219